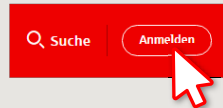


# pushTAN: Bank transfers in the internet branch

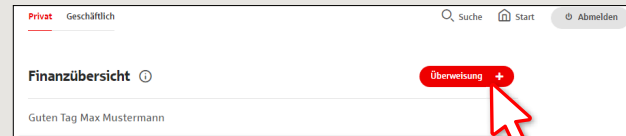
[www.sparkasse-freiburg.de/pushtan](http://www.sparkasse-freiburg.de/pushtan)

 Sparkasse  
Freiburg-Nördlicher Breisgau

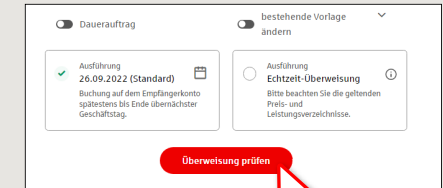
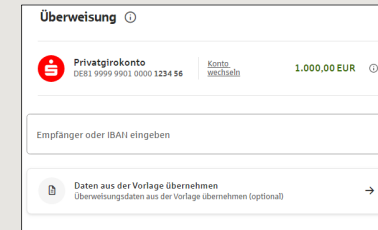
**1** Log on to our Website.



**2** Click on the red field „Überweisung“. Then choose which of your accounts you want to transfer from.



**3** Now enter the name of the recipient, their IBAN, the amount and the purpose of payment - like the invoice number if available.



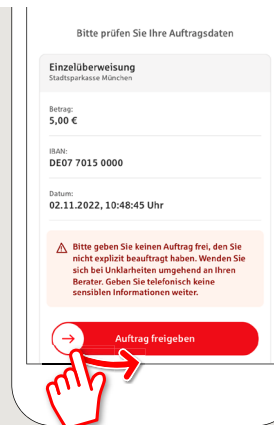
In the lower part you can make further settings. By clicking on „Überweisung prüfen“ the details are summarized again.

**4** A message is sent to your smartphone informing you that you have a new pushTAN. Open the **S-pushTAN app** and enter your password.

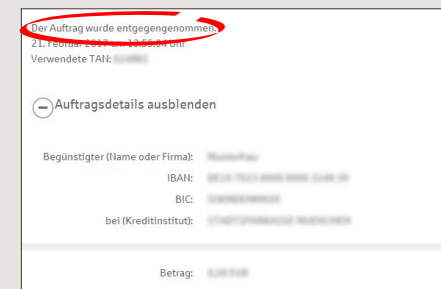


Tap on **„Auftrag freigeben“**.

**Important security information:** Compare the details in the pushTAN message with your original documents, e.g. invoice.



**5** Your transfer has been carried out and you receive confirmation.



**Tips:** Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts: (correct: 1500; incorrect: 1.500).

DO YOU HAVE ANY QUESTIONS? WE WILL BE HAPPY TO HELP YOU.

Central service call number: You can contact us under **0761 215-0** Mon – Fri from 8 am – 6 pm.

Further information and FAQs about pushTAN is available at: [www.sparkasse-freiburg.de/pushtan](http://www.sparkasse-freiburg.de/pushtan)

YOU CAN ALSO CONTACT US AT:

**Direkt-Beratung**  
Video chat: <https://www.sparkasse-freiburg.de/dbc>  
Available: Mon-Fri from 8 am – 8 pm by appointment  
Text chat: <https://www.sparkasse-freiburg.de/iff/Beraterchat/ThirdPartyChat>  
Available: Mon-Sun from 12 pm – 12 pm

Online banking support for private customers  
Phone: **0761 215-0**  
Available: Mon – Fri from 8 am – 6 pm